

Northwestern Illinois Community Action Agency

ComEd Residential Special Hardship Assistance

Active ComEd residential customers of Stephenson and Jo Daviess County with household incomes up to 250% of poverty who identify a hardship issue and a demonstrated need, may be eligible for assistance with the past due balance owed on their ComEd bill.

An eligible household may receive assistance every 2 years.

Applicant must provide proof of one of the following hardships:

- Medical
- Military
- Senior Citizens (age 60 and older) with qualifying conditions
- Households containing a person receiving disability income from SSA/SSI/SSD
- Low/No Income
- Loss of Employment/Unexpected Loss of Income
- Household experiencing death or terminal illness of immediate family member
- Natural Disaster Property Damage to Household
- Victim of Criminal Activity
- Access to Subsidized Housing Denied due to unpaid ComEd bills
- Transitional Housing Situations

You may call 800-883-1111 or 815-232-3141 from 8:00a.m. to 3:30p.m. Monday through Friday to get more information or to make an appointment to apply for assistance.

Income Guidelines To qualify, a household must have income at or below the levels shown on the chart for the 30 days prior to the application.

	<u># of people in Household</u>	<u>30 day Gross Income</u>
	1	\$2,512.50
	2	\$3,383.33
	3	\$4,254.17
Add \$870.83 for each additional member.	4	\$5,125.00

**** You must bring the following documentation with you to your appointment. If you are missing any of these documents, your appointment may be rescheduled.****

- Social security cards for everyone in the household
- Photo ID for ComEd customer of record for the household
- Proof of all gross income for all household members 18 years or older for the 30 days prior to the application date including pay check stubs, SSA/SSI/SSD current benefit letters, pension/retirement statements, child support, unemployment reports, TANF/AABD/Township GA assistance notices, self employment reports, and proof of zero income.
- A copy of current ComEd electric service bill, not more than 30 days old unless account is disconnected.
- Proof of a hardship

Information about our programs is available on our website at www.nicaa.org