

This program is suspended until further notice due to Covid-19

**Northwestern Illinois Community Action Agency
27 S. State Ave., Suite 102, Freeport, IL 61032**

CSBG Medical Transportation Program

The CSBG Medical Transportation Program provides transportation for medical services in Monroe, Rockford and Madison based on need. Please note that the CSBG medical van is not handicap accessible.

In order to be eligible for this assistance, the applicant's household income must be equal to or less than the following chart:

<u>Income Guidelines</u>	
<u>Family size</u>	<u>90 Day Income</u>
1	\$3,988.00
2	\$5,388.00
3	\$6,788.00

For family units with more than 3 members, add \$1,400.00 for each additional member.

The following documents will be required to determine eligibility:

- Social security cards for all household members
- Proof of 90 day income for all household members
- Copy of lease
- Medical card

Program Guidelines:

- **Client needs to schedule transportation at least 2 weeks in advance of their medical appointment.**
- **Transportation services departure time from Freeport to Madison, Rockford or Monroe is no earlier than 8:00a.m. Your time of appointment must be no later than 2:00p.m.**
- **If you are having surgery, our service can drop you off at the hospital, but you will need someone to pick you up.**
- **CSBG transportation will take clients from their home to the place of their medical appointment and back home. There will be no other stops made such as prescription drop off or for other personal needs.**
- **Transportation clients must be ready on time for their scheduled pick-up. If a client is more than 10 minutes late, the van will leave and the client will be considered a "no show" and will be suspended from this service for 90 days.**