

Jo Carroll Neighbor to Neighbor Program

Active Jo Carroll residential customers in Jo Daviess County with household incomes up to 300% of poverty who have a past due balance owed on their Jo Carroll bill or their primary heating utility bill may receive assistance on their utility bill. Assistance of up to \$300 may be used for a deposit for Jo Carroll service.

You may call 800-883-1111 or 815-232-3141 from 8:00a.m. to 3:30p.m. Monday through Friday for more information on how to apply for assistance.

Income Guidelines To qualify, a household must have income at or below the levels shown on the chart for the 30 days from the application date:

<u># of people in Household</u>	<u>30 day Gross Income</u>
1	\$3,190
2	\$4,310
3	\$5,430
4	\$6,550
5	\$7,670
6	\$8,790
7	\$9,910
8	\$11,030

Add \$368 for each additional member over 8

**** You must provide the following documentation with your application to receive assistance.****

- Social security cards for everyone in the household
- Proof of all gross income for all household members **for the 30 days including the application date** including pay check stubs, SSA/SSI/SSD current benefit letters, pension/retirement statements, child support, unemployment reports, TANF/AABD/Township GA assistance notices, self employment reports, and **proof of zero income.**
- A copy of current utility bill/disconnect notice, not more than 30 days old
- A copy of letter requiring deposit, if applicable