

**Jo Carroll Neighbor to Neighbor Program**

Active Jo Carroll residential customers in Jo Daviess County with household incomes up to 300% of poverty who have a past due balance owed on their Jo Carroll bill or their primary heating utility bill may receive assistance on their utility bill. Assistance of up to \$300 may be used for a deposit for Jo Carroll service.

You may call 800-883-1111 or 815-232-3141 from 8:00a.m. to 3:30p.m. Monday through Friday for more information or to make an appointment to apply for assistance at a Jo-Daviess County Outreach site.

**Income Guidelines** To qualify, a household must have income at or below the levels shown on the chart for the 30 days from the application date:

<u># of people in Household</u>	<u>30 day Gross Income</u>
1	\$3,398
2	\$4,578
3	\$5,758
4	\$6,938
5	\$8,118
6	\$9,298
7	\$10,478
8	\$11,658

Add \$393.33 for each person in household over 8 persons

**\*\* You must provide the following documentation with your application to receive assistance.\*\***

- Social security cards for everyone in the household
- Proof of all gross income for all household members **for the 30 days including the application date** including pay check stubs, SSA/SSI/SSD current benefit letters, pension/retirement statements, child support, unemployment reports, TANF/AABD/Township GA assistance notices, self employment reports, and **proof of zero income**.
- A copy of current utility bill/disconnect notice, not more than 30 days old
- A copy of letter requiring deposit, if applicable