

# LOW INCOME DISCOUNT CREDIT

## (BEGINNING OCTOBER 2024)

If you applied for and received LIHEAP benefits between October 1, 2023, and August 15, 2024, and you are a customer of Ameren Illinois, Nicor Gas, North Shore or Peoples Gas, you will **automatically** receive a monthly discount on your natural gas bill beginning with your October 1 billing cycle.

For Nicor Gas, North Shore and Peoples Gas customers, the discount will be listed as “**Low Income Discount Credit**” on your natural gas bill. The credit you receive will depend on your household income level, and be listed as “**Tier 1, Tier 2, Tier 3, or Tier 4**”.

### What is a Tier?

If your household income falls into a certain range, you will get that Tier credit on your natural gas bill.

### How do I get the Low Income Discount Credit?

Only LIHEAP customers are eligible for the Low Income Discount Credit for Tier 1 through Tier 4. You must apply for LIHEAP **every program year** to receive the Low Income Discount Credit on your natural gas bill.

Apply for LIHEAP between **October 1, 2024 and August 15, 2025**.

LIHEAP will **automatically** let your gas utility know what income Tier 1, 2, 3 or 4 you are in. From one year to the next, if your income changes enough to place you in a different Tier, your Low Income Discount Credit will change based on predetermined income ranges.

This Low Income Discount Credit will be on every monthly bill until you reapply for LIHEAP.

LIHEAP benefits are applied automatically to your bill **AFTER** the discount. LIHEAP benefits are a one-time credit.

### When will I get my natural gas discount?

Starting with October bills.

Low Income Discount Credit = **Monthly** CREDIT on your bill

LIHEAP Benefit = **One-time Annual** CREDIT on your bill

### My LIHEAP benefit is lower than last year. Why?

This year you will be receiving two credits, the LIHEAP benefit and Low Income Discount Credit. For many households, the two credits together will be larger than your LIHEAP benefit last year.

### Why can't I get a discount on my electric bill?

For this year, the Low Income Discount Credit will only be on your natural gas bill. There are plans to add an electric discount in the future. Further information will be provided as it becomes available.



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