



Jo Carroll Neighbor to Neighbor Program



Jo Daviess County residents, who are Jo-Carroll CO-OP residential customers with household incomes up to 300% of the Federal Poverty Level, that have a past due balance or are facing disconnection on their Jo Carroll bill. Assistance of up to \$300 may be used for a deposit for Jo Carroll service.

You may call NICA A at 815-232-3141 from 8:00a.m. to 3:00p.m. Monday through Thursday for more information on how to apply for assistance.

INCOME GUIDELINES:

To qualify, a household must have income at or below the levels shown on the chart for the prior 30 days including the application date:

Family Size	30 Day Income
1	\$3,765
2	\$5,110
3	\$6,455
4	\$7,800
5	\$9,145
6	\$10,490
7	\$11,835
8	\$13,180

*****For each household above 8 members, add \$448.33 for each additional member*****

**** You must provide the following documentation with your application to receive assistance.****

Required Documents Needed for Application:

- Social security cards for everyone in the household and ages
- Proof of all gross income for all household members **for the 30 days including the application date** including pay check stubs, SSA/SSI/SSD current benefit letters/bank statements, pension/retirement statements showing gross income, child support, unemployment benefit letters, TANF/AABD/Township GA assistance notices, self-employment income, and **proof of zero income**
- Current utility letter requiring deposit with pending account number, if applicable

